

## Rules of participation and process of evaluation

These are the rules of participation and the process of evaluation for the campaign of content enhancement of Government.ae.

### Rules of participation

1. People are welcome to participate as many times as they like.
2. Participants must have completed at least 16 years of age and participation is open to people from all fields of expertise and specialties.
3. Only those answers that are received through the survey (<https://msurvey.government.ae/survey/Telecommunications%2520Regulatory%2520Authority/bj/>) will be considered for the prize/s.
4. Answers may be in English or Arabic. Answers received in other languages will not be evaluated and/or considered for the prizes.
5. Winners or their authorised representative must visit the TRA office in Dubai (at a day and time communicated to them) to collect their prize.
6. By not attending at specified place and time, winners will forfeit the prize.
7. Winners must be willing to pose for a photograph/s with the TRA officers and approve the use of these photographs for the promotion of this campaign and the portal.

### Process of evaluation

1. All answers will be gathered and evaluated by a committee, on a quarterly basis.
2. Contribution that is not already present on the portal will be shortlisted.
3. Names of shortlisted candidates will enter a draw and winners will be chosen randomly by a software, under the supervision of the committee.
4. Random drawing will be documented by photos showing the process.
5. Winners will be notified on the mobile number and email ID they submit in the survey. If they do not respond within two days, they forfeit the prize.
6. Evaluation and prizes are administered exclusively by TRA.
7. The decision of TRA will be final and binding.
8. Two prizes will be awarded each quarter, one for Arabic answers and the other for English answers.
9. The last date for receiving entries shall be the last day of every quarter. Winners will be declared and prizes distributed on the day specified by TRA before the end of the following quarter.
10. Entries shall not violate the property rights of any third party.
11. TRA reserves all intellectual and property rights of the information provided by participants without any objection from the participants.