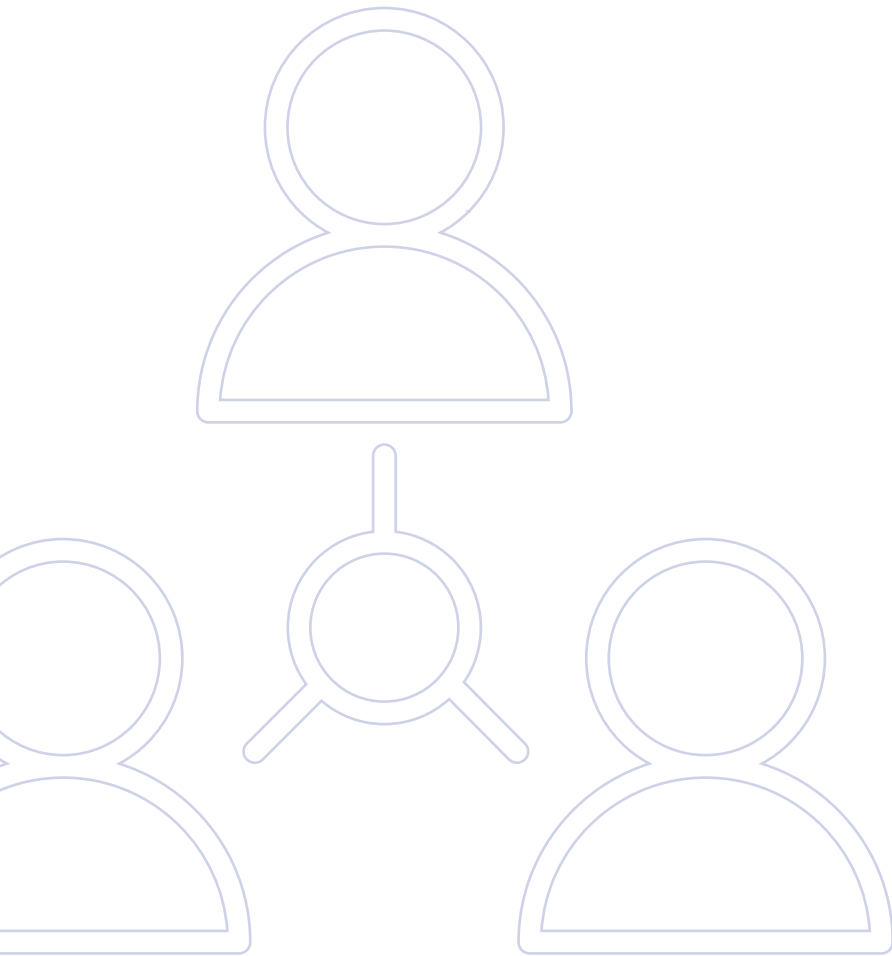# Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

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CONTEXT AND BACKGROUND

Vision 2021 aims for a safe and secure nation by implementing a fair legal system where all citizens, residents, and visitors feel safe and encouraged to claim their rights; becoming a global leader.

Since its formation, the UAE has supported the international pursuit of peace, security, and development. With diplomatic relations with 189 countries and 110 foreign embassies, 73 consulates and 15 regional and international organizations in the UAE.
According to the Global Competitiveness Report 2015-2016, the UAE is 1st globally in the least cost to business costs in terms of crime and violence and 2nd on citizens' confidence in government and leadership.

NEED

Trust in government is the cornerstone of good governance; without it, a country cannot properly develop its economy, have the support of its people, or be seen as a credible partner to other countries.

IDEA

Mohammed bin Rashid Smart Council

H. H. Sheikh Mohammed bin Rashid Al Maktoum launched Mohammed Bin Rashid Smart Majlis, which connects 30 government entities in Dubai and operates under his direct supervision. The smart majlis allows people from various segments of society to interact and participate in the development process of the country by presenting their ideas and comments to the Majlis as well as answering the questions posed by His Highness; just like if they were attending the traditional majlis with him.

Transparency in the UAE

Trust between a government and its people is critical to the peaceful stability of a country. The UAE is no different and has implemented a good governance program that strongly supports transparency in terms of providing online services, data, knowledge, and encouraging e-participation. It has long championed ethical behavior and has some of the toughest legislation against corruption and bribery.

The UAE has implemented a powerful audit programme that ensures that its financial resources and budget are allocated fairly and holds all institutions accountable for their expenditures. This has led to a high percentage of Emiratis having great trust in the government and its institutions.

The UAE supports strong and transparent values in its institutions, which are reflected in the following laws and institutions with the UAE:

- No Corruption or bribery: The UAE does not tolerate corruption in any way and makes everyone accountable for such deeds, both in the private or public sector.

- Articles 234-239 of the UAE Penal Code sets out for people in public office legal provisions for anti-bribery and corruption.

- State Audit Institution (SAI) is the supreme audit authority in the UAE; it is in charge of protecting government funds and ensuring that they are allocated and spent within the laws and regulations. As well as overseeing fighting fraud and corruption in the government; welcoming the public to reporting of any suspected fraud.

PROJECTS

Public tendering processes

The government facilitates a fair and secure tendering process for businesses, ensuring all registered suppliers can trade with government businesses on a fair and equal basis. UAE government offers online tendering services to facilitate a transparent process. These include:

- eProcurement - Ministry of Finance
- Supplier registration – Ministry of Finance
- The official Procurement Portal for the Dubai Government (eSupply)
- Doing business with Sharjah Government – the official portal of Sharjah Government

Promoting public communication with the government

The UAE Government utilizes official social media accounts to communicate with the public and gain feedback. The public can use the following feedback channels of UAE

Government services:

The UAE Government's feedback channels:

- My Gov- Federal Government's unified feedback portal
- Participate- the UAE Federal Government's participation portal

Government protection of people's identity

Due to the continuing threat of terrorism and rising cases of credit card fraud, identity protection has become a key concern globally.

Federal Authority for Identity and Citizenship (ICA), earlier known as Emirates Identity Authority (EIDA) completed the launch of electronic identity cards for the whole population inclusive of nationals and residents. The card carries biometric details of the holders, in order to verify and confirm the identity of each through a personal number and a smart card related to the biological features.

Forgetting an Emirates ID card, the applicant has to fill the eForm in one of the authorized typing centers or through the Emirates ID online form available on its website. An SMS containing information about when and where to register will follow the application. The applicant will proceed afterward to the registration center mentioned in the SMS to complete the procedures.

You might need to visit an Emirates ID service center or preventive medical center to provide your biometric details. Refer to the ICA's website for the application process, documents required and fees for getting an Emirates ID for:

- UAE nationals
- GCC nationals residing in the UAE
- Residents.

Ensure public access to information

The UAE Government adopted the Open Data policy to make government data and information accessible to the public. Federal (FCSA), is the UAE government source for national statistics in all sector as well as the responsible for making open data and publications available to the public on their portals online.

Below are links to open data available in the following sectors in the UAE:

- Open Data for health - Ministry of Health & Prevention
- Open Data for education - the Ministry of Education
- Open Data for social affairs - Ministry of Community Development
- Open Data for labor issues - Ministry of Human Resources &Emiratization
- Open Data for finance matters - Ministry of Finance
- Open Data which relates to the environment - Ministry of Climate Change and Environment

Public access to UAE laws and regulations

The UAE makes its laws accessible through its Official Gazette on the Ministry of Justice's legislation portal, in full text and covering all different areas concerning. Below are links to laws and regulations available in the following ministries in the UAE:

- Laws and regulations - Department of Health - Abu Dhabi
- Laws and regulations related to education: Legislation - KHDA Dubai
- Laws and regulations related to social affairs: eParticipation policy, Open Data Policy, Laws and Legislation (in Arabic) - Ministry of Community Development
- Laws and regulations related to labor issues: Labor law, resolutions and circulars, Emiratization laws, international agreements - Ministry of Human Resources & Emiratisation
- Laws and regulations related to financial matters: Laws, cabinet's resolutions, circulars, manuals, rules, and policies - Ministry of Finance
- Federal laws and executive by-laws - Ministry of Climate Change and Environment

Local laws in the emirates of Abu Dhabi and Dubai can be found on the following links:

- Official Gazette of Abu Dhabi
- Official Gazette of Dubai

STORY

One UAE

Shaikh Zayed Bin Sultan Al Nahyan made cultural, intellectual and social diversity in the UAE a source of strength, prosperity and innovation, based on the sustainable values of tolerance, respect, coexistence and compassion.

The UAE is a country with one of the highest diverse populations in the world, with close to 90% of the population being expatriates. The UAE has used this diversity as a strength by attracting high-skilled, highly motivated and hard-working from all over the world to come to the UAE and be part of its present and future. This diversity has enabled the UAE to be a leading economic power in the region, to be a hub for travel, and to be a model of the peoples of the world living in peace and harmony.

Dubai Expo 2020 is the ultimate vision of inclusive and peaceful societies for sustainable development by connecting communities, creating joy. Expo 2020's theme 'Connecting Minds, Creating the future' embodies collaboration and offers a platform to co-create for the benefit of all. Expo Programs such as Expo Live, Expo Schools program, and exhibitions from 190 nations will deliver an optimistic message of unity and collaboration. The challenges the world faces affect everyone and we want to inspire people, partners and nations to come together to create a better future.

In order to ensure that UAE's diversity remains a strength and magnet to continue to attract the best and brightness, the government has enacted specific laws to protect vulnerable groups.

The federal law against hatred and discrimination

Federal Decree Law No. 2 of 2015 on Combating Discrimination and Hatred (PDF) criminalizes any acts that promote religious hatred through any form of expression. It

makes it illegal to discriminate against individuals or groups based on religion, caste, doctrine, race, color, or ethnic origin. Violators will be exposed to penalties, which include jail terms and fines. The law encourages anyone involved in any activity that violates the law to submit themselves before the authorities voluntarily and has provisions allowing the courts to waive penalties in such cases.

National Tolerance Program

UAE's National Tolerance Program was launched in collaboration with federal and local government entities. The Program has five main themes:

1) Strengthen government's role as an incubator of tolerance,
2) Consolidate the role of the family in nation-building,
3) Promote tolerance among young people and prevent them from fanaticism and extremism,
4) Enrich scientific and cultural content,
5) Integrate international efforts to promote tolerance and highlight the leading role of UAE in this area.

The post of the Minister of State for Tolerance was first established in 2016 when H.H. Sheikh Mohammed bin Rashid Al Maktoum, Prime Minister and Vice-President of the UAE and Ruler of Dubai, announced the structural changes to the Cabinet. Reinforcing the UAE's commitment to eradicating ideological, cultural, and religious bigotry in society; Sheikha Lubna Al Qasimi was the first Minister of State for Tolerance. In 2017, His Excellency Sheikh Nahyan bin Mubarak Al Nahyan was appointed as Cabinet member and the Minister of State for Tolerance in the UAE.

IMPACT

With more than 200 nationalities living peacefully and successfully in the UAE, its society has been an exemplary example of a tolerant and inclusive country. Now, the Federal Government is keen to promote acceptance and understanding as core values of the society.

The population of the UAE continues to increase with a constant influx of expatriates and the UAE government is continuing to build more cities to accommodate this influx, which has led to economic growth and greater employment opportunities.

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